

Road Matrix Terms and conditions

Learning to drive doesn't always come easy. It demands the commitment and dedication of both you and your instructor. It is a team effort.

Please read the following notes carefully, if you do not agree with or understand any part then please discuss this with your instructor, before signing.

Lesson Fees

Fees will be quoted at the time of booking and may be increased at any time. Fees may be paid by cash or cheque if accompanied by a valid Bank Card and must be paid before the start of each lesson.

Schemes

- £32.50ph pay as you go
- 10hrs for £305 - Payment is due at the beginning of your first lesson. Any refunds will be considered, however, any hours used will then be charged at full rate and the remainder will be refunded.

****No refunds will be given if you decide to leave Road Matrix Driver training for any reason.**

Lesson Appointments

Make all appointments with your instructor:-

Give as much notice as possible of dates and times you would like. This will allow you to book your lessons at times that are convenient for you - remember 20 to 25 other pupils may also be trying to book lessons in the same week.

Cancellations

- **You must give a minimum of 48 hours notice if you are unable to keep your appointment time.**
- **The full lesson fee will be payable if less than 48 hours notice is given.**
- **You may be required to pay for future lessons at the time of booking, if you consistently cancel without good notice.**
- **Frequent changes to pre-agreed times may cause a refusal to book more time and no refund will be made if you have paid up front for the aforementioned scheme.**

Pick up & finish location for lessons

- You should agree where your lessons will start and finish when making any lesson booking. Changes to your pick up and finish location will only be considered if good notice is given.
- If you request a different meeting or finishing place to that already agreed, your lesson may be shortened to cover any additional traveling time to avoid disrupting other lessons and tests.

Test Dates

- Consult and agree dates and times with your instructor before booking any test dates.
- Notify your instructor immediately of test dates, times and locations to reserve the car.
- Ensure that you have the required documentation when attending for the test, this is your responsibility.

Use of Road Matrix car, for a test

A car will not be available for test if you have taken less than 6 hours of lessons with your instructor.

Your instructor reserves the absolute right to refuse, at any time, the use of the car for any test/lesson:-

- If your driving is considered below the standard required for the test or it is considered not likely to reach the required standard in the time available.
- If you're driving standard has been adversely affected by the cancellation of lessons for whatever reason.
- If you appear unwell or to be affected by the influence of alcohol or drugs, whether or not they are illegal or medically prescribed.
- If lesson or test or any other fees remain unpaid.

Lesson and Test Cancellations

Bookings are accepted only on the express understanding that your instructor and/or Road Matrix Driver Training will not be liable for any costs, expenses, claims or losses caused or incurred following our refusal or inability to provide a car for any reason or test, for the lack of availability of any vehicle or instructor for a lesson or test or from a cancellation of any lesson or test how so ever caused or for whatever reason.

Print:

Signed:

Date:

(if under 18yrs of age parent or guardian signature required)